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Passenger Type	Confirmation Number	Passenger	Account Number	Disability Assistance
Adult	JA5GR8	Sy Truong	0000397792990	- None Entered -



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Air Itinerary

Trip	Date	Day	Stops	Routing	Flight	Routing Details
Depart	Mar 22	Sun	1	SJC-MDW-BWI	3948	Depart San Jose (SJC) at 7:00 AM Arrive in Chicago (MDW) at 1:15 PM
					2989	Change planes in Chicago (MDW) departing at 2:25 PM Arrive in Baltimore (BWI) at 5:15 PM
Return	Mar 25	Wed	1	BWI-MDW-SJC	3492	Depart Baltimore (BWI) at 9:15 AM Arrive in Chicago (MDW) at 10:15 AM
					1255	Change planes in Chicago (MDW) departing at 1:00 PM Arrive in San Jose (SJC) at 3:40 PM




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Pricing

Passenger Type	Trip	Routing	Type of Fare	Base Fare	U.S. Taxes	PFC	Security Fee ¹	Passenger(s)	Total
Adult	Depart	SJC-MDW-BWI	Wanna Get Away	\$253.95	\$26.25	\$9.00	\$5.00	1	\$294.20
	Return	BWI-MDW-SJC	Wanna Get Away	\$92.09	\$14.11	\$9.00	\$5.00	1	\$120.20
Total				\$346.04	\$40.36	\$18.00	\$10.00		\$414.40

¹ Security Fee is the government-imposed September 11th Security Fee.



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Billing Information

Credit Card Holder Name: Sy Truong
Billing Address: 2185 Oakland Rd
 San Jose, CA 95131

Confirmation Number: JA5GR8

Passenger Type: Adult

Passenger Name(s): Sy Truong

Form of Payment: Visa: XXXXXXXXXXXX0924

Exchanged Ticketless Funds: **2BRSDZ**


\$301.40

\$113.00

Total Air	Base Fare	U.S. Taxes	PFC	Security Fee ¹	Passenger(s)	Total
SJC - BWI						
BWI - SJC	\$346.04	\$40.36	\$18.00	\$10.00	1	\$414.40


¹ Security Fee is the government-imposed September 11th Security Fee.

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Snack Service

If your flight segment is less than 600 miles in length, you will be served peanuts/pretzels. On nonstop flight segments that are 601 to 1270 miles long, you will be served a packaged snack appropriate to the time of day for your travel. On flights longer than 1271 miles, a travel snack box will be served. Southwest Airlines does not serve sandwiches or meals; however, you may bring something to eat onboard.

CHECKIN REQUIREMENTS AND REFUND INFORMATION

- Southwest Airlines Ticketless Travel is nontransferable. Government-issued photo identification is required at time of checkin.
- Customer Checkin Requirement:**
 Flights Operated by Southwest Airlines - Customers who do not claim their reservations at the departure gate desk at least ten (10) minutes before scheduled departure time for flights operated by Southwest Airlines will have their reserved space cancelled and will not be eligible for denied boarding compensation.
- Refunds** - Any change to this itinerary may result in a fare increase. To make application for a refund of any unused air fare, please write Southwest Airlines Refunds Department - 6RF, P.O. Box 36611, Dallas, TX 75235-1611. Refund requests must include a copy of this document and/or your confirmation number, date of travel and flight number, and all credit card billing

information including the amount and purchase reference numbers.

CONDITIONS OF CONTRACT

Southwest Airlines Co. - Notice of Incorporated Terms - Air transportation operated by Southwest Airlines is subject to Southwest Airlines' Passenger [Contract of Carriage](#), the terms of which are incorporated by reference. Incorporated terms include but are not limited to: (1) Limits on liability for loss, damage to, or delayed delivery of passenger baggage, including fragile, perishable, and certain other irreplaceable and/or high-value goods or contents, as specified in Article 75 of the Contract of Carriage. Baggage liability for covered items (except disability assistive devices) is limited to \$3,000 per fare-paying Customer unless excess valuation coverage is purchased. (2) Claims restrictions, including timeperiods in which Customers must file a claim or bring an action against Southwest. (3) Our rights to change terms of the Contract. (4) Rules on reservations, checkin times, refusal to carry, and smoking. (5) Our rights and limits of liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft, and rerouting. (6) Overbooking: If we deny you boarding due to an oversale and you have obtained your boarding pass and are present and available for boarding in the departure gate area at least ten minutes before scheduled departure, with few exceptions, we compensate you.

You may inspect Southwest's Contract of Carriage and Customer Service Commitment at any Southwest ticket counter or online at southwest.com, or obtain a copy by sending a request to: Southwest Airlines, V.P. Customer Relations, PO Box 36647, Dallas, TX 75235-1647. Note: When traveling on any flight operated by another carrier, that operating carrier's contract of carriage applies.

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